



OLD ORCHARD COUNTRY CLUB

A Prospect Heights Park District Property

Operational Procedures for Covid-19 Protocol

The Old Orchard Country Club is excited to open May 1st. Under the guidelines of the Illinois Department of Commerce, we will be following these strict protocols to ensure the safety and welfare of every guest that enters our property. We realize this is a temporary action that needs to be taken and look forward to the option to be able to expand on this very soon.

Club Guidelines and Management as of May 1st

- **Reservations**
 - All play will be required to call in advance to secure a tee time.
 - Any walk-up business will be placed on waiting list.
 - All cancelations for tee times can be made by calling 847-255-2025
 - Only reservations for twosomes will be allowed at 15-minute intervals
 - All fees will be based on the dynamic pricing during this period, due to limited time availability.
 - No golf carts may be used, except individuals with a physical disability or physical limitations that prevent them from walking the course.
 - No pull carts rentals will be provided during this period. We strongly recommend you bring your pull cart or lighter weight bag to carry.
 - No golf club rentals will be available at this time.
 - Guests who are not golfing will not be permitted to walk cart paths or alongside golfs that are playing.
 - No caddies will be permitted.
- **Greens Fee Payment**
 - Please arrive 15 minutes before your tee time. You will call 847-255-2030 to make your payment before teeing off.
- **Membership & Vouchers**
 - All memberships, coupons, complimentary passes will not be accepted during this period.
 - Seasonal passes will be credited to the 2021 season at a rate of \$225 per month during this closure
- **Facilities/Practice Facilities**
 - The clubhouse will remain closed during this period.
 - Restrooms will be accessible on the north end of the clubhouse as well as on holes 5 & 15. We will maintain a high level of sanitation for these areas. We encourage our guests to bring sanitizer for their safety.
 - Practice greens, chipping greens, and warm-up range will not be available.
- **Starting of Play**
 - We will announce your name from the P.A system to signal that you're on the tee to start your round.
 - Golfers should put their shoes on in their vehicle

- **Food Service**
 - All food service will be prepared for takeout only.
 - You will be able to call 847-255-2030 and place your order for a limited number of items available.
 - Once ordered, pick up your order at the back of the clubhouse (no contact pickup station).
 - All food items will be sealed for your safety.
- **Golf Cart Policy**
 - A golf cart will only be rented to individuals with physical disabilities or physical limitations that prevent them from walking the course.
 - One rider per cart will be strictly enforced.
- **Club Surveillance**
 - We will have staff on the golf course ensuring that all players abide by the social-distancing protocol.
 - Players must stay 6 feet away from others or wear a face covering on tees, greens, and throughout the round
- **During Round**
 - All flagsticks must remain in the hole and not removed
 - Every golfer must have their own set of clubs. Sharing will not be permitted.
- **Safety Protocol/Touchless Policy**
 - Trash lids removed
 - Sand trap rakes removed
 - Ball washer removed
 - Hand sanitizer and soap in all restrooms
 - Handle your own scorecard which is the PDF file you received with tee time confirmation.
 - Bring your own water/sports drink, towel, and snack
 - All takeout food will be sealed
 - Water fountains will remain turned off during this period
 - Cup raisers are installed in cups to prevent the golf ball from being holed out
 - All players should remove their ball from the putting surface
 - Golfers should put their shoes on in their vehicle
 - Leave flag in place while putting
 - Players should maintain proper physical distance between other twosomes
 - Maintain social distancing throughout your round
 - Golfer must bring their own supplies: balls, tees, ball markers or any other equipment

Any player failing to follow these guidelines will be removed from the facility without refund. We must enforce this policy for everyone's safety. These are trying times and we appreciate your help following these guidelines for everyone's safety. We will get through this together. Thank you for your understanding and support. Enjoy your round!



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